10 Michigan Dr
Natick, MA 01760
(800) 793-3436

Product Repair and Battery Replacement Request

Please enclose a Repair Request with any product returned for repair or battery replacement.
*Please return **both** the **transmitter** and the **receiver** for all repair and battery replacement requests.*

Date of Request: _____

Returned for: ____ Repair ____ Battery replacement

Model: ____ BigLeash Basic ____ BigLeash with Good Vibrations

Serial Numbers: Transmitter _____

Receiver: _____

Description of Problem (for repair request):

Did you submit a Warranty Registration? ____ Yes ____ No ____ Not sure

Date of Purchase: _____

Your Name _____

Address _____

City _____ State _____ Zip _____

Phone h (_____)_____ w (_____)_____ c (_____)_____

Email _____

Preferred method of contact: ____ Phone ____ Email

For a repair to be covered by the BigLeash Warranty, the item must be returned within the warranty repair period and either (a) the Warranty Registration must be on file with DogWatch, Inc., or (b) a copy of the sales receipt must accompany the returned items.

Items not covered by the BigLeash Warranty will be repaired or replaced at the Owner's expense. A DogWatch representative will contact you prior to repair or replacement to review options and cost.

MAIL REPAIR AND BATTERY REPLACEMENT REQUESTS TO:

DogWatch, Inc. /BigLeash, 10 Michigan Dr., Natick, MA 01760, USA